

Important Dates to Note

Sept. 10, 2023

No new enrollments in current eBanking system; unable to install/re-install current First Bank On The Go mobile app.

Sept. 12, 2023

People Pay payment functionality no longer available. Existing payment recipients will have 10 calendar days to retrieve scheduled People Pay payments.

Be sure to document your People Pay contacts to reestablish in the new eBanking system.

Sept. 15, 2023

eBills will be disabled on Sept. 15; you will not receive eBill notifications, and cannot setup new eBills. You will have access to your inbox and can act on any eBills received prior to this date.

Any existing eBill payments will process through Sept. 22. eBills can be reestablished in the new eBanking system on Sept. 25 or after.

External Transfers: You can view and delete existing external accounts. On Sept. 15, you will not have an option to add new external accounts. Any scheduled external transfers will process through Sept. 22. External accounts and transfers can be reestablished in the new system on Sept. 25 or after.

Upgrade Weekend

Sept. 22, 2023 at 5:00 PM CT/3:00 PM PT:

Access will no longer be available for the following:

- eBanking system and First Bank On The Go mobile app
- Bill Payment, internal and external transfers, Mobile Deposit
- Text Banking

Note: Any electronic bill payment with a deliver-by date of Sept. 25 or after will process in the new eBanking system. Bill payments scheduled to be delivered after Sept. 27 via check will process in the new system.

Sept. 25, 2023 at 7:00 AM CT/5:00 AM PT:

- Enroll in new eBanking by visiting www.first.bank and follow the prompts.
- Reestablish eBills, external transfers, and Pay People contacts.
- Verify Bill Pay payees, scheduled bill payments, and scheduled Internal transfers have transitioned to the new eBanking system.
- Take advantage of new functionality including Insights, Budgets, and Card Management.
- Download the new First Bank On The Go app to bank from your mobile phone.